



### **SNAPSHOT: "CONSUMER ADVOCACY GROUPS"**

Consumer advocacy groups have many different goals. They provide information to consumers. They may seek to have laws passed that help consumers. They may provide reports on companies or products or a place to file complaints. In this activity, you will learn more about one consumer advocacy group. Select a consumer advocacy group listed in the chapter or another group. Search the Internet or other sources to find information about this group.

Then prepare 6 bullets summarizing what you found on a PowerPoint slide and email as an attachment. Use your formatting skills (no B&W slides, please).

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### **THINK CRITICALLY**

Handwrite your responses in the space below; 2 sentences each.

1. Explain how to dispute an error on your credit statement.
2. List ways you can protect yourself from credit card fraud.
3. Explain the purpose of consumer advocacy groups.
4. List three federal government agencies that help protect consumers. Give a brief description of what each agency does to help consumers.
5. What does the term delinquency mean as it relates to a credit account?
6. What is a collection agency? Why might your credit account be turned over to a collection agency?
7. Describe what you can do to prevent garnishment or repossession of assets.