

### Think Critically

1. List the three issues on which production managers typically focus their attention.
2. What is the difference between a Gantt chart and a PERT chart?
3. Name some common measures of productivity for a small business.
4. What are some steps that production managers take to control quality?
5. Imagine you are planning to open a business. Create a simple PERT chart and include at least seven steps you will need to take before you can open your business.